Vodori AI Module Terms

Last Updated: 21 October 2026

These AI Module Terms ("AI Terms") describe how artificial intelligence functionality made available by Vodori, Inc. ("Vodori," "we," "our," or "us") operates within the Vodori platform and outline Customer responsibilities when using such modules. These AI Terms supplement and form part of the Vodori Subscription Agreement and General Terms (the "Agreement") between Vodori and Customer. In the event of a conflict, these AI Terms shall control solely with respect to matters specific to the AI Modules, except that the Agreement's provisions governing limitations of liability, indemnification, confidentiality, and data protection shall control unless expressly agreed otherwise in writing by the parties. Unless otherwise defined in this AI Terms, any capitalized terms used herein shall have the meanings set forth in the Agreement.

1. Overview of AI Modules

Vodori's AI Modules are designed to assist users in managing and reviewing regulated content. The features of these AI Modules may include, but are not limited to:

- Search enhancement
- Claims management
- Proofreading and content analysis
- Auto-classification and tagging
- Summarization
- Compliance-oriented suggestions

AI Modules are part of the Products and are subject to the terms and conditions applicable to the Products under the Agreement, except as expressly modified herein.

2. Assistive Nature of AI

AI Modules are designed as assistive tools only.

- AI Modules do not replace human judgment, review, or decision-making
- AI Modules are not a system of record for regulatory decisions
- All AI Output must be reviewed, validated, and approved by appropriately qualified Customer personnel

Customers remain solely responsible for all decisions made using Vodori's platform, including compliance with applicable laws and regulations.

3. Customer Control, Use and Usage Limits

Use of AI Modules is optional.

- Customers may enable or disable AI Modules at any time (subject to product configuration)
- Customers control when and how AI Modules are used within their workflows
- AI Outputs may be stored within the system and are available for audit and review

3.1 AI Analyses and Allocation

An "AI Analysis" is a single execution of an AI capability or module on a file within the Vodori platform. Any usage allocation or included volume tier outlined in an Order Form applies solely to the specific AI capability expressly designated in that Order Form. Unless otherwise specified in the Order Form, unused AI Analyses expire at the end of the applicable usage period and do not carry forward or accumulate.

3.2 Usage Monitoring and Limits

Vodori will monitor Customer's AI Analyses against the applicable usage limit included in the Platform Fee or subscription terms under the applicable Order Form. Additional analyses may be purchased at Vodori's then-current pricing or as otherwise agreed in writing. Vodori may suspend further execution of applicable AI Analyses once the included limit is reached unless additional usage is purchased or authorized. AI Modules and capabilities not included in the baseline Platform Fee may require separate fees, subscriptions, and ordering terms.

3.3 Fair Usage

Vodori may implement reasonable safeguards, rate limits, and usage controls to protect the security, performance, and availability of its AI Modules. Vodori may limit or suspend access to AI Analyses in cases of abuse, misuse, excessive automated activity, security concerns, or other activity materially affecting the AI Modules, with notice to Customer where reasonably practicable.

4. Data Processing and Subprocessors

AI Modules utilize third-party artificial intelligence service providers to process certain data.

4.1 Data Processed

When AI Modules are used, the following types of data may be processed:

- Regulated content
- Metadata
- User-generated inputs (e.g., comments, search queries, annotations)

4.2 Processing and Use Restrictions

- Data is transmitted temporarily to AI service providers solely to generate AI Output
- Vodori will not, and will not permit any third party to, use Customer Data to train, develop, or improve artificial intelligence models for the benefit of any third party, unless Customer provides prior written consent
- Data is processed solely for the purpose of providing AI Modules

4.3 Subprocessors

AI service providers are engaged as subprocessors in accordance with Vodori's vendor management and data protection practices. A current list of subprocessors is available in Vodori's privacy policy: https://www.vodori.com/privacy-policy/.

5. Data Protection and Security

Customer Data processed through AI Modules remains subject to the confidentiality, security, and data protection obligations set forth in the Agreement.

Use of AI Modules does not modify or reduce Vodori's obligations with respect to Customer Data under the Agreement.
Vodori implements appropriate technical and organizational measures to protect Customer Data in connection with AI Modules usage.

6. Limitations of AI Output

AI Output is generated using probabilistic models and may:

- Be incomplete, inaccurate, or outdated
- Contain errors or omissions
- Not reflect current regulatory standards or requirements

Vodori uses commercially reasonable efforts to design AI Modules to reduce the likelihood of inaccurate, misleading, or non-compliant outputs; however:

- AI Output must not be relied upon without independent verification
- AI Output does not constitute legal, regulatory, or compliance advice

7. Customer Responsibilities

Customers are responsible for:

- Reviewing and validating all AI Output prior to use
- Ensuring compliance with applicable laws, regulations, and internal policies
- Determining whether and how AI Modules are appropriate for their use case
- Ensuring they have the right to submit any data processed through AI Modules

Customers remain solely responsible for their content, decisions, and regulatory obligations.

8. Acceptable Use of AI Modules

Customer shall not use AI Modules to:

- Generate unlawful, harmful, fraudulent, or infringing content
- Attempt to reverse engineer, extract, or infer underlying models, prompts, or system instructions

- Interfere with, disrupt, or degrade the performance or security of the AI Modules
- Use AI Modules in a manner that violates applicable laws, regulations, or third-party rights

Vodori may reasonably suspend or restrict access to AI Modules in the event of suspected or actual misuse, security threats, or violations of these AI Terms, with notice to Customer where reasonably practicable.

9. Intellectual Property

As between the parties:

- AI Inputs and AI Outputs constitute Customer Data under the Agreement, except to the extent they include Vodori proprietary materials
- Vodori retains ownership of the Products, AI Modules, and underlying technology, including AI models, algorithms, prompts, and any improvements thereto.

Due to the nature of artificial intelligence:

- AI Output may not be unique
- Similar or identical outputs may be generated for other users

Vodori does not guarantee the uniqueness or exclusivity of AI Output.

10. Availability and Changes

Vodori may update, modify, or enhance AI Modules as part of ongoing product development and may update these AI Terms to reflect changes in technology, applicable laws or regulations, security requirements, or product functionality. No update to these AI Terms will materially reduce Customer's contractual rights or materially increase Customer's obligations during the then-current Product Term, except as required by applicable law or reasonably necessary to address material security or regulatory risks.